Read these representative results from EAB members to learn how diverse stakeholders are making an impact.

**THE IMPACT OF COORDINATED CARE**

The adage “it takes a village” is often applied to challenging but worthy missions, and no initiative on your campus is more important than ensuring that students succeed.

With the help of a student success management system like EAB’s Navigate, those who play a role in student success are coming together to support students in more efficient, intelligent, and meaningful ways.

### FACULTY AND STAFF

- **9.2** Percentage-point increase in retention after integrating Navigate into standard student care protocols
  - COLUMBUS STATE UNIVERSITY

- **96%** Faculty response rate to weekly Progress Reports sent through Navigate
  - NATIONAL LOUIS UNIVERSITY

- **11%** Increase in Developmental Math pass rates
  - DANVILLE COMMUNITY COLLEGE

- **5.6** Percentage-point increase in retention following a campaign targeting freshmen
  - WESTERN CAROLINA UNIVERSITY

- **29%** Higher retention rate for at-risk students who met with their advisor
  - SOUTH DAKOTA STATE UNIVERSITY

- **$600K** Estimated tuition revenue from a mass text-messaging campaign supported by Navigate
  - UNIVERSITY AT ALBANY

- **$674K+** Additional tuition revenue from reenrolled students
  - UNIVERSITY OF MARY HARDIN-BELLAIRE

- **5%** Increase in FTIC cohort completion rate following new advising protocols and campaigns supported by Navigate
  - BROWARD COLLEGE

- **11.3%** Increase in freshman retention for students in a program focused on first-gen support
  - FRESNO STATE UNIVERSITY

- **8%** Fewer excess credits for students on average after data-driven curricular changes
  - GEORGIA STATE UNIVERSITY

- **22%** Increase in students who reported they were extremely satisfied with advising
  - UNIVERSITY OF SOUTH CAROLINA

### ADMINISTRATORS

- **27** Number of courses redesigned following analysis and identification of barrier courses
  - MIDDLE TENNESSEE STATE UNIVERSITY

- **16%** Increase in FAFSA applications with introduction of MyPath onboarding steps
  - PIKES PEAK COMMUNITY COLLEGE

- **2%** Increase in enrollment conversion rate from Fall 2016 to 2017 after streamlining the onboarding process
  - WIREGRASS GEORGIA TECHNICAL COLLEGE

- **3%** Increase in percentage of applicants who registered within three days after improving and automating the admission process
  - MT. HOOD COMMUNITY COLLEGE

- **45%** Advising hours saved during peak enrollment due to proactive campaigns and student self-service
  - WYTHEVILLE COMMUNITY COLLEGE

### STUDENTS

- **9%** Emergency fund dollars distributed to students flagged by early alerts in Navigate
  - ARAPAHOE COMMUNITY COLLEGE

- **94%** of freshmen downloaded Navigate, contributing to a 2% increase in first-year retention
  - ROBERT MORRIS UNIVERSITY

- **70+** Holds resolved by students using the Navigate app
  - UNIVERSITY OF MARY WASHINGTON

Learn how we help our 500+ members measure and improve student success

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